### WHAT ARE SOME OF THE KEY FEATURES?

Medical Record Information Available 24/7 Anywhere, Anytime

- Hospital Lab Results
- Ontario Laboratories Information System (OLIS) Results
- Appointments
- Blood Bank
- Radiology Images and Medical Imaging Reports\*
- ECG/ECHOs
- Pathology Reports\*
- Clinical Notes from participating areas\*
- Radiation Treatment Summary\*
- Notes from Audiology/Genetics
- Medications

#### Personal Health Records Features

- Share your own Health Information
- Upload Feature for external test results, notes and other information
- Emergency Information/Health Status
- Appointment Reminders
- Appointment Requests
- Account Security
- Personal Diary and Entries
- Personal Contact List
- Mood Tracker
- Secure Messaging

... and more

### GETTING STARTED IS EASY!

Leave your email address at the time of registration or register online and a registration PIN will be emailed to you. To request a PIN online visit:

www.mychart.ca/sunnybrookenrollment

Other ways to obtain a registration PIN:

- Contact MyChart™ Support at
   1-833-221-2202 or support@mychart.ca
- Visit Health Records Department locations during business hours:
  - Bayview M1003 Health Records
     Express Desk & MyChart Registration
  - Holland Centre Room 260

Have your health card number or hospital medical record number available.

Once you have received you registration PIN, visit <a href="www.mychart.ca">www.mychart.ca</a> and click on "Register" to complete your MyChart registration.

For Additional Information Please Contact MyChart Support Desk: By Phone: 1-833-221-2202

By Email: <a href="mailto:support@mychart.ca">support@mychart.ca</a>







# ONLINE ACCESS TO YOUR MEDICAL RECORDS



<sup>\*</sup> For some sensitive results, delays may apply

# ONLINE ACCESS TO YOUR MEDICAL RECORDS AND MORE...

- Access your medical and personal health information in one record.
- Access the Ontario Laboratories
   Information System lab tests performed at community and hospital labs
- Monitor health status to help make decisions.
- Emergency information is quickly accessible no matter where you are.
- Avoid duplicating tests when you have access to recent test results at your fingertips in MyChart™.
- Share access to your medical and personal health information with multiple clinicians and family, keeping the right people informed.
- Take control of your health, at home with tools to help track health status and appointments, vaccinations, annual screenings such as colonoscopy, mammograms, physicals.
- You can better manage your own and family's health information all in one record.

## FREQUENTLY ASKED QUESTIONS

#### **Is MyChart™ Secure?**

MyChart uses the same encryption as banks do for online banking. MyChart protects the privacy and security of each patient and we are in compliance with HIPPA (Health Insurance Portability and Accountability Act) and PIPEDA (Personal Information Protection and Electronic Documents Act).

### Who can provide me with my hospital Medical Record Number?

If you are unsure of your hospital medical record number, ask your physician/clinician.

### How does MyChart™ receive its information?

Directly from the health organization's clinical systems and from patient's self-entered information.

#### How long is the registration PIN valid for?

The registration pin is valid for 10 days, if it expires, the patient must contact MyChart support to get a new PIN.

## Which browser is MyChart<sup>™</sup> best compatible with?

We suggest using internet browsers such as Google Chrome or Firefox instead of Internet Explorer to view MyChart.

# MYCHART™ NETWORK PARTICIPATING PARTNERS

- Sunnybrook Health Science Centre
- Algonquin Family Health Team\*
- Baycrest Health Science
- · Cornwall Community Hospital
- Cottage Country Family Health Team\*
- Couchiching Family Health Team\*
- FlowLabs Advanced Laboratory Diagnostics
- · Michael Garron Hospital
- · Ministry of Health:
  - Ontario Laboratories Information System (OLIS)
- Muskoka Algonquin Healthcare
- North Muskoka Nurse Practitioner-Led Clinic\*
- North York General Hospital
- · Orillia Soldiers' Memorial Hospital
- SE Health Care
- Sinai Health:
  - Hennick Bridgepoint Hospital
  - Mount Sinai Hospital
- Spectrum Health Care
- St. Joseph's Health Centre Toronto
- St. Michael's Hospital
- VHA Home Healthcare
- Vibrant Healthcare Alliance
- West Park Healthcare Centre
- · William Osler Health System:
  - Brampton Civic Hospital
  - Etobicoke General Hospital
  - Peel Memorial Hospital

<sup>\*</sup> Check mychart.ca for a list of participating physicians