

Outpatient Palliative Care Clinic

Odette Cancer Centre



What is the Outpatient Palliative Care Clinic?

The Outpatient Palliative Care Clinic will give you information and support to:

- Manage your cancer pain and symptoms
- Arrange the care and support you need at home
- Discuss your plans for the future such as your values, wishes, and goals

Who is part of my palliative care team?

Your palliative care team includes many health care team members such as doctors, registered nurses, and social workers.

My palliative care doctor is: _____

Who do I contact if I have questions or concerns about my care?

If this is an emergency, call 911 or go to your nearest emergency room.

Please use the phone numbers on the back of this card if you have questions or concerns about:

- Managing your pain or other symptoms
- Refilling your prescription
- Your appointments
- Emotional or financial support

Pain and Symptoms

On **weekdays (Monday to Friday)** from 9:00am–4:30pm, call the Palliative Care Nursing Line:

416-480-5000 ext. 5897

Leave a message with your name, red hospital card number, and phone number. You will get a call back within 24 hours.

After-hours and on weekends and statutory holidays, please call:

416-480-4244

Ask to speak to the “**palliative care doctor on-call**” and give your doctor’s name.

Prescription Refill

Ask your pharmacy to fax a request fill form to:

416-480-5146

Medications are only refilled on weekdays from 9:00am–4:30pm. It may take up to 2 days to process.

Prescriptions are not refilled after-hours or on weekends.

Cancel or Change an Appointment

Call the Booking Department:

416-480-5000 ext. 2899

Leave a message with your name, red hospital card number, and phone number. You will get a call back within 24 hours.

Emotional or Financial Support

To book an appointment with a Social Worker, call Patient and Family Support on **weekdays from 8:00am–5:00pm:**

416-480-4623

Notes
