

Welcome to the Odette Cancer Centre

- Odette Cancer Centre (T-wing)
 - Louise Temerty Breast Cancer Centre
(M-wing, 6th floor)
-

What you need to know for your visits.



Sunnybrook
ODETTE CANCER CENTRE

If you or a family member feel more comfortable speaking in a language other than English you may need a professional interpreter.

Interpreters can improve your communication with your healthcare provider by allowing both parties to speak easily in their own language.



Using interpretation services at your medical appointment will not affect your personal privacy and confidentiality. We have taken steps to ensure that everyone who performs services for us protects your privacy and only uses your personal health information for the purposes you have consented to.

Please let your health care team know at least 3 business days in advance of your appointment if you need interpretation services or visit sunnybrook.ca/interpreters to fill in the online form.



Visit sunnybrook.ca/cancereducation to find information about cancer, treatment, side effects, supports and more. If you have any questions or cannot find the information you are looking for, please email us at patienteducation@sunnybrook.ca.

Important Phone Numbers



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| <p>Monday to Friday 9:00 AM – 4:30 PM:</p> <p>Call the Odette Cancer Centre at 416-480-5000</p> | <p>To change or confirm your appointment.</p> <p>For any questions about your cancer-related symptoms, cancer treatment or any other health concerns.</p> |
| <p>Outside of these hours and on weekends and Statutory Holidays (24 hours a day):</p> <p>Call the After-Hours Telephone Line at 1-877-681-3057</p> <p>If you are on a clinical trial, do not call the After-Hours Telephone Line. Call the number given to you by your health care team.</p> | <p>For questions about your cancer-related symptoms.</p> |

In case of emergency, please call 911 or go to your nearest emergency room.

What to bring



For every visit, you must bring:

- Your Ontario Health Card (green) and your Sunnybrook Hospital Card (red).
- A list of medications (drugs) you are taking like prescription and non-prescription (over-the-counter) medicines, vitamins, herbal products, alternative therapies, etc.
- Equipment you may need (ostomy bags, oxygen tanks, etc.)
- Money/credit card or drug insurance information (Group and policy numbers for private insurance, Trillium, Ontario Works, Ontario Disability Support Program etc.)

You are responsible for the cost of drugs prescribed that are not covered by Ontario Health Insurance. If you do not have drug coverage, please contact our Drug Reimbursement Specialist (416-480-4623).

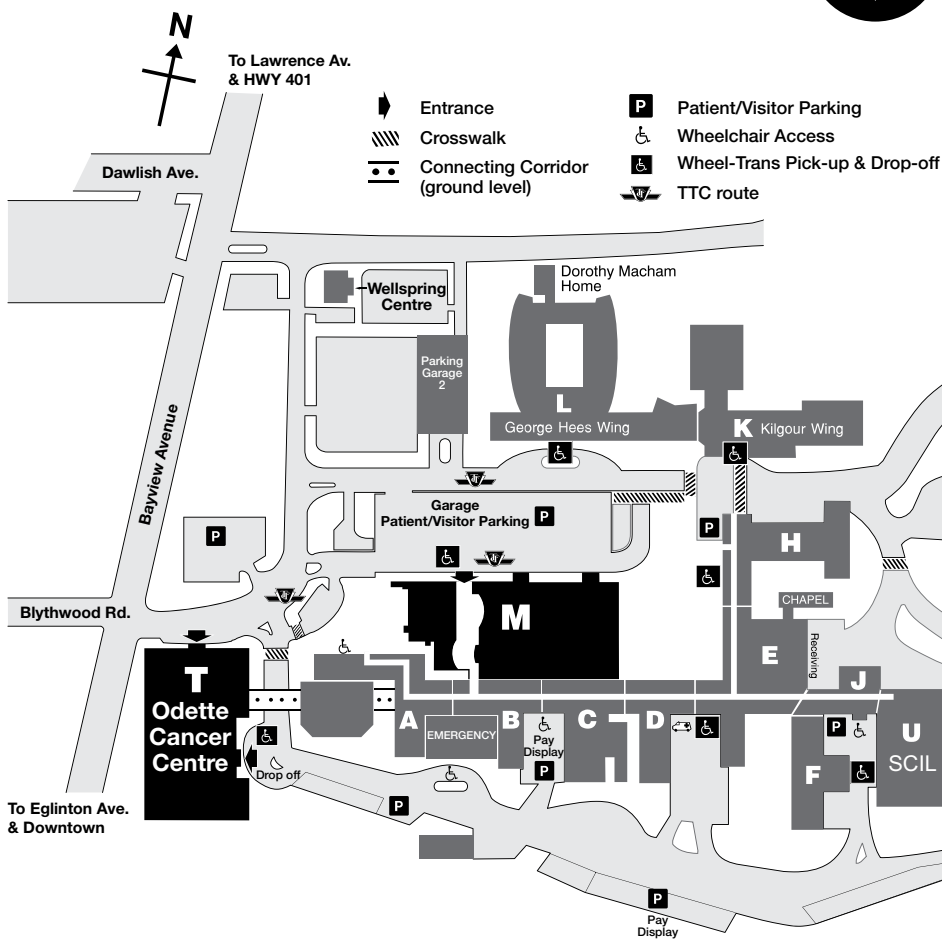
We suggest you also bring:

- Food/snacks and drinks as you may be at the centre for most of the day.
- Money/credit card to pay for parking. For more information, please visit sunnybrook.ca/parking.
- A list of questions to ask your health care team. Writing down your questions/concerns before coming to your appointment will help you remember to ask about things that are important to you. Some questions you may want to ask are:
 - » What is the purpose of my appointment?
 - » I have symptoms. Can we talk about them?
 - » What happens next?

Consider asking a friend or family member to come with you to your appointments. Please read the most up-to-date visitor policy on sunnybrook.ca/Odette.



How to get here



Sunnybrook Health Sciences Centre is located at 2075 Bayview Avenue.

Odette Cancer Centre (T-wing) is located on the south east side of Blythwood Road and Bayview Avenue.

Louise Temerty Breast Cancer Centre (M-wing, 6th floor) is located in Sunnybrook Health Sciences Centre.

Parking Information

Discounted parking rates are available.

Passes can be purchased at the Parking and Transportation Services Office in CG 01 (C-wing, ground floor).

For the most up-to-date parking rates, please visit sunnybrook.ca/parking.

Accessible Parking

Wheelchair accessible parking is available in Lot 1 across from the Odette Cancer Centre (T-wing) north entrance.

Public Transit (TTC)

- Bayview 11: runs from Davisville subway via Sunnybrook to Sheppard and/or Steeles Avenue.
- Lawrence 124: runs from Lawrence subway to Sunnybrook.
- The closest bus stop to the Odette Cancer Centre is outside A-wing.
- Sunnybrook also has a TTC information line at 416-480-6100 ext. 3735

Wheel-Trans

- Wheel-Trans vehicles pick up registered Wheel-Trans customers at the east entrance of the Odette Cancer Centre (T-wing).
- To register for Wheel-Trans, please call their customer service line at 416-393-4111.

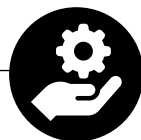
Community Ride Programs

- A ride service or transportation program can help get you to your medical appointments or for cancer treatment. Go to cancer.ca/csl (type in “transportation” and your postal code) or call 1-888-939-3333 to find a service close to you.

Where to check in



| Appointment | Where to check-in |
|---|--|
| Clinic doctor or blood test (work) at the Odette Cancer Centre | Odette Cancer Centre Main Reception (T-wing, 1st floor) |
| Clinic doctor or blood test (work) at the Louise Temerty Breast Cancer Centre | Louise Temerty Breast Cancer Centre Main Reception (M-wing, 6th floor) |
| Chemotherapy | Odette Cancer Centre Main Reception (T-wing, 1st floor) |
| Radiation planning | TB 100 (T-wing, basement) |
| Radiation treatment | Radiation Reception (T-wing, ground floor) |
| Patient and Family Support | TG 230 (T-wing, ground floor) |
| Positron Emission Tomography (PET) | Nuclear Medicine Department (A-wing, ground floor) |
| Magnetic Resonance Imaging (MRI) or Computed Tomography (CT) | AG 256 (A wing, ground floor) |
| Radiography (X-ray) | MG 102 (M wing, ground floor) |
| Ultrasound | MG 132 (M wing, ground floor) |



Health Records

- Do you need a letter for work or forms for your insurance?
- Visit us at T2 201 (T-wing, take the north elevators to the 2nd floor) or call us at 416-480-4638.

MyChart

- Gives you online access to your medical and personal information and much more.
- To register for MyChart, you will need a 4-digit code.
- Check your email for your 4-digit code or visit mychart.ca, call 1-833-221-2202 or email us at mychart@sunnybrook.ca.

eCare

- Gives you appointment details, information about education events, articles on topics for new patients, links to useful resources at Sunnybrook and in the community, and much more.
- For more information or to sign up, ask your nurse. Once you are enrolled, you can view eCare in MyChart.

Symptom Screening: How are you feeling?

- Complete your Symptom Screen in person at the Odette Cancer Centre or online at sunnybrook.ca/Odette/symptomsmatter before your appointment.
- Your responses will help your health care team understand how you are feeling today and track any changes over time. This will help to better manage your symptoms.

Pharmacy

- If you see your clinic doctor at the Odette Cancer Centre, please visit the Odette Cancer Centre Pharmacy (T-wing, 1st floor) or call us at 416-480-4671 Monday to Friday, 8:30 AM – 5:00 PM.
- If you see your clinic doctor at the Louise Temerty Breast Cancer Centre, please visit the Louise Temerty Breast Cancer Centre Pharmacy (M-wing, 1st floor) or call us at 416-480-5336 Monday to Friday, 9:00 AM – 5:00 PM.

Patient and Family Support

- Having problems eating, coping with stress and worry?
- Visit us at TG 230 (T-wing, ground floor) or call us at 416-480-4623 Monday to Friday, 8:00 AM – 5:00 PM.

Nutrition Resource Centre

- Having problems eating or need help with managing nutrition-related side effects from treatment, like nausea, weight loss, and poor appetite?
- Visit us at TG 261 (T-wing, ground floor) or call us at 416-480-5000 ext. 3438.

Patient Education and Research Learning Centre (PEARL)

- Looking for information, videos, classes, pamphlets and other resources about cancer?
- Speak to a trained volunteer in the PEARL (T-wing, 1st floor) or call 416-480-4534.
- Visit our website at sunnybrook.ca/cancereducation.
- Email us at patienteducation@sunnybrook.ca.

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Notes:

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Odette Cancer Centre
2075 Bayview Avenue
Toronto, Ontario M4N 3M5
sunnybrook.ca/odette

Need this information in an accessible format?
Email: patienteducation@sunnybrook.ca



Sunnybrook
HEALTH SCIENCES CENTRE