

Emergency Department

Be a respectful visitor

The Emergency Department (ED) is a safe space, but only with your help. To help everyone feel comfortable, we ask that you respect each other and this space.

Be kind. Any act of physical, verbal, emotional, or psychological abuse is not acceptable and may lead to the removal from the ED. This includes arguing, bullying, profanity, belittling, name-calling, intimidating, threatening, stealing and damaging property.



Wear a mask and clean your hands with the sanitizer pumps available.



Be prepared to wait. If your condition changes, please tell your nurse.



Keep noise levels low. Silence your cell phone and other electronics.



Limit visitors and visit a patient in their space only – please do not crowd the hallways. Please note: One visitor per patient is permitted.



Sunnybrook is not responsible for lost items. Leave valuable, large, and unnecessary personal items at home.



You can use your cell phone. You cannot record, photograph, or take a video. We take privacy and confidentiality seriously.

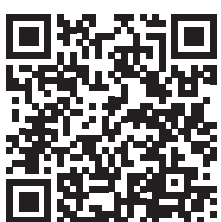


Supplies are only for patient use. Please note, we do not provide food, drinks or blankets for family members or other visitors.



We understand that having a loved one in the Emergency Department is not easy. By following these guidelines, you are helping to make this department a safer, and healthier space for everyone. Thank you.

To learn more about your Emergency Department visit, scan QR Code or visit sunnybrook.ca/emergency



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