

T. Korogyi (for N. Smokler), Chair      J. Withers, Co-Chair  
D. Duclos    N. Connely    M. Laberge    S. Elliot      C. Laing      T. Wood      R. Jones

**Teleconference:**    D. Sliwinski, K. Bellisle

**Guests:**            Dr. Jocelyn Charles, Medical Director  
                          Bill Goniotakis, Manager, Retail Food Services  
                          Kelly Estwick, Supervisor, Patient Food Services  
                          Hollie Hepburn, Veteran & Community Resident Council

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### 1. REVIEW OF AGENDA / ADDITIONS

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Due to an injury requiring 2 weeks recovery time, Teresa Korogyi will be covering this meeting for N. Smokler.

#### 4.1 Tables in Warriors Hall

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### 2. REVIEW OF MINUTES – JANUARY 15, 2019

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No additions/corrections brought forward. FAC minutes and agendas are posted at <http://sunnybrook.ca/content/?page=focus-vets-fac>.

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### 3. OLD BUSINESS

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#### 3.1 Veterans Centre Occupancy ~ Update:

Overall occupancy at the Veterans Centre stands at 84% (84% Nursing Home Level, 85% Complex Continuing Care).

#### 3.2 Family Conferences ~ Follow-up:

Deferred.

#### 3.3 Welcome Letter for New Family Members ~ Review:

Please review the attached letter to provide feedback for the March 2019 meeting.

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## 4. NEW BUSINESS

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### 4.1 Tables in Warriors' Hall:

Feedback was provided on the new tables. Larger wheelchairs do not fit under the new tables, and some find they are too small. They are, however, stable. They will continue to be monitored.

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## 5. GUESTS

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### 5.1 Dr. Jocelyn Charles ~ Cipriano Centre Update & Outbreak Quality Improvement Project Update ~ Dr. J. Charles 1:30-1:45pm:

Dr. Charles circulated the proposed plan for the entry of the Cipriano Centre. Copies of the finalized design will be posted, once available.

As indicated by residents, extended days in outbreak negatively impacts overall quality of life. As a result of the Outbreak Quality Improvement Project, the following have been implemented:

- Formerly, lower (coronavirus) and higher (influenza) concerning viruses have been treated as equals, which will no longer occur.
- Barriers preventing staff calling in on the same day if ill, have been lifted, to reduce staff feeling they have to come in to work when sick.
- Protective equipment carts on all units were not following the standardized set-up, which is currently being changed.

Feedback on whether the improvement initiatives have reduced outbreaks and their duration will be made available later in the year.

### 5.2 Food Services Quarterly Update 2:00-2:15pm:

Once renovations are complete, Bill Goniotakis reported Sunny's will be carrying a combination of in-house baked goods, as well as outsourced products. Chairs in Sunny's are being replaced; samples of both types (with and without arms) are on display near the cash area.

Kelly Estwick reported hot dogs would no longer be part of the regular menu. Reportedly, the bottom crust on meat pies are not fully cooked; Food Services will look into the problem.

As requested by family at a previous FAC, two additional flavours of yoghurt have been added. Vanilla, peach, strawberry and blueberry are now available.

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## 6. SUNNYBROOK SPEAKER SERIES

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Wednesday, February 27, 2019 6:30 p.m. - 8:30 p.m.

McLaughlin Auditorium, E Wing Ground Floor, 2075 Bayview Avenue

### You are invited to an evening discussion on heart health

Leading Sunnybrook experts will discuss:

- **Diabetes Drugs for a Healthy Heart:** Claudia Bucci, Pharmacist
- **Here Today, Home Tomorrow - What's Possible With TAVI in 2019:** Dr. Sam Radhakrishnan, Cardiologist
- **Blood Vessels Outside the Heart – Healing a Leg Ulcer:** Dr. Ahmed Kayssi, Vascular Surgeon

**Moderator:** Dr. Bradley Strauss, Chief, Schulich Heart Program

Free admission. Free Parking (Garage One)

**Please RSVP your attendance by February 25, 2019 to (416) 480.4117**

**or email [speaker.series@sunnybrook.ca](mailto:speaker.series@sunnybrook.ca)**

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## NEXT MEETING

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**DATE:** March 19, 2019

**TIME:** 1:30 – 3:00pm

**LOCATION:** KGE 35

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## HOW TO TELECONFERENCE TO FAC MEETINGS

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At 1:30pm on the day of the meeting dial **(416) 933-3840**

When prompted enter conference **ID 6785468** to be automatically connected

For more information on the Family Advisory Council, including previous minutes, go to [www.sunnybrook.ca/veterans](http://www.sunnybrook.ca/veterans)

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## AGENDA ITEMS FOR FUTURE FOLLOW-UP

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<b>Agenda Items for Future Follow-up</b>	<b>Scheduled Follow-Up Date</b>
Presentation: The Role of the Substitute Decision Maker in the Veterans Centre ~ <b>N. Smokler</b>	<u>March 2019</u>
Medavie Blue Cross Update ~ <b>J. Withers</b>	<u>April 2019</u>
How to access a resident's health records	<u>March 2019</u>
What happens when a resident needs to go to the ER The role of EMS in transfers & the use of No CPR Forms for EMS ~ <b>N. Smokler</b>	<u>March 2019</u>