

*This message is sent on behalf of Dr. Jocelyn Charles, Medical Director and Sylvia Brachvogel, Operations Director in the Veterans Centre*

### *Family Information Update - March 30, 2021*

#### Third wave planning and support

As a result of serious concern about Wave 3 and growing impacts to the healthcare system over the last week in the GTA and at Sunnybrook, we have had to look at bed optimization across our organization.

In the Veterans Centre, we have experienced a steady decline in the number of traditional applications for our facility. We have continued to welcome residents to find their new home in the Veterans Centre throughout the pandemic.

At this time, we have bed availability in the Veterans Centre and have been asked to collaborate with our partners to accommodate patients from the acute care program. This support is deemed necessary to meet the demand for growing inpatient beds and continue to provide the necessary care for our community, meeting our acute care and surgical needs.

It is expected that we will accommodate 8 to 10 longer-stay, stable patients in K-wing to temporarily support system pressures. The safety of our Veterans remains our highest priority, and all community and Veteran admissions will continue to meet strict criteria for a safe transition, including COVID-19 testing, vaccination and an admission isolation period of 14 days.

Veterans will continue to have priority access to all of their usual programs and services.

Empty beds within the Veterans program are a key resource to care for patients at a time when the healthcare system needs it. We appreciate your support with this important initiative.

Do not hesitate to contact your Patient Care Manager or Social Worker with questions or concerns.