

BERTIN AWARDS FOR EXCELLENCE IN CUSTOMER SERVICE

BERTIN AWARD NOMINATION FORM

Submission Deadline: March 14, 2012

Based on the nomination criteria, we would like to nominate the following individual for a Bertin Awards for Excellence in Customer Service:

NAME OF NOMINEE:

PLEASE PRINT

UNIT/DEPARTMENT OF NOMINEE:

PLEASE PRINT

RULES OF ENGAGEMENT:

- 1. Please tell us stories about the person's customer service. Give us examples of what this person did for someone else that was so extraordinary.**
- 2. Original materials will not be returned. Please attach photocopies of originals if you have attachments.**

PROVIDE DETAILED DESCRIPTION OF REASONS FOR NOMINATION:

- 1. Please tell us one or two stories about how this person provided customer service to someone else that was so special and unique.**

What did they do to help someone that was extraordinary?

2. How has this person's professional behaviour contributed to the Respect Program and Customer Service here at Sunnybrook Health Sciences Centre.

Tell us how they contribute to respectful work relationships.

WE SUPPORT THIS NOMINATION:

Name: #1 _____
(Please Print) (Signature)

Job Title: #1 _____
(Please Print)

Name: #2 _____
(Please Print) (Signature)

Job Title: #2 _____
(Please Print)

**Please submit completed form to Pat Newman, Human Resources,
C116c**

**THANK YOU FOR TAKING THE TIME
AND
MAKING THE EFFORT
TO NOMINATE THIS PERSON FOR AN AWARD**

IT IS APPRECIATED!