

Central Community Care Access Centre (CCAC) and Sunnybrook working together to help patients manage health online

TORONTO, ON (April 29, 2011) – A partnership between Central Community Care Access Centre (CCAC) and Sunnybrook Health Sciences Centre will launch this Spring with the aim to improve access to information and continuity of care processes between inpatient and outpatient community services. Sunnybrook's innovative MyChart[™] system will be used to link the two organizations.

"MyChart[™] is an online system that allows users to travel freely between health care providers with easy access to critical information," says Sarina Cheng, Director, eHealth Strategies & Information and Telecommunications Operations at Sunnybrook. "It provides easy access to educational material, personal diaries for self monitoring, medication history, test dates, test results all in one record that is set up, managed and stays with the consumer."

Central CCAC services 75,000 clients annually with 2,000 transitioning through Sunnybrook. With MyChart[™] Central CCAC will be able to provide timely access to information to its staff, patients and clinicians. For example, Central CCAC patients will have online access to case manager contacts, placement information, appointments, educational material, clinical and personal information.

"With MyChart[™] clients have access to their health information whether it is being delivered in the hospital or the Central CCAC," says Cathy Szabo, Chief Executive Officer, Central CCAC. "This is an important step forward in building a seamless health care system and ensuring clients have the tools to enable them to actively participate in their care."

"The partnership will enable and empower the Central CCAC health consumer to be more active through their health journey," stated Cheng. "This is a great example of eHealth supporting the patient and family experience to manage personal health business with a single source for all clinical and community care information that can be accessed conveniently as you would online banking.

About Sunnybrook Health Sciences Centre

Sunnybrook Health Sciences Centre is inventing the future of health care for the one million patients the hospital cares for each year through the dedication of its more than 10,000 staff and volunteers. An internationally recognized leader in research and education and a full affiliation with the University of Toronto distinguishes Sunnybrook as one of Canada's premier academic health sciences centres. Sunnybrook specializes in caring for Canada's war veterans, high-risk pregnancies, critically-ill newborns, adults and the elderly, and treating and preventing cancer, cardiovascular disease, neurological and psychiatric disorders, orthopaedic and arthritic conditions and traumatic injuries. For more information visit us online at www.sunnybrook.ca