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| BERTIN AWARDS FOR EXCELLENCE IN CUSTOMER SERVICE |

ONLY ELECTRONIC SUBMISSION WILL BE ACCEPTED

BERTIN AWARD NOMINATION FORM

*Submission Deadline: March 7, 2019*

*Please email to Gertrude Lee, Executive Assistant,*

*Human Resources C1, Bayview Site*

*Gertrude.Lee@sunnybrook.ca*

Based on the nomination criteria, we would like to nominate the following individual for a Bertin Awards for Excellence in Customer Service:

NAME OF NOMINEE:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 PLEASE PRINT

UNIT/DEPARTMENT OF NOMINEE:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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PROVIDE DETAILED DESCRIPTION OF REASONS FOR NOMINATION:

1. Please provide one or two examples of how this person has provided customer service to someone else at Sunnybrook Health Sciences Centre. These examples should highlight our Hospital’s values (Excellence, Collaboration, Accountability, Respect, Engagement).
2. How has this person’s professional behaviour contributed to the Respect Program?
3. Provide us with an example of how this person has contributed to respectful work relationships.
4. At Sunnybrook Health Science Centre we are committed to building and strengthening high performing teams that enable us to deliver high quality care. How has this person contributed to a high performing team?

WE SUPPORT THIS NOMINATION:

Name: #1\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 **(Please Print) (Signature)**

**Job Title: #1 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **(Please Print)**

**Name: #2\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **(Please Print) (Signature)**

# Job Title: #2 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 **(Please Print)**

\*Manager’s Name and Signature will be required if NOT one of the above nominators:

**Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **(Please Print) (Signature)**

THANK YOU FOR TAKING THE TIME AND MAKING THE EFFORT

TO NOMINATE THIS PERSON FOR AN AWARD

IT IS APPRECIATED!

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